



POETRY LIVING

QUICK  
TIPS

# Plumbing

Prior to taking occupancy of your new home, the plumbing has had a municipal inspection to ensure and enforce the Ontario Building Code requirements. Plumbing consists of the assembly of pipes and fittings together to supply drinking water, provide the disposal of wastewater and to protect the health and safety of people using the system.



## Plugged Toilets, Drains and Other Plumbing Problems

These problems are the responsibility of the homeowner. Keep a plunger in your home. Know where all the shut-off valves are located. If the problem is “unusual” and occurs during the first year, while warranties are still in effect, please contact Customer Care.

It is advised that you refrain from altering the plumbing in your new home. Any alterations or additions to your plumbing system (e.g. installing a water softener) will null and void warranty on your new home. Minimize the disposal of grease, fat and similar petroleum products through the plumbing system. These materials tend to accumulate in the pipes, reducing the efficiency, and with time, affect the municipal or private sewage disposal systems.



### Tip:

If an accident occurs after closing, which chips or defaces the sink, Poetry Living suggest that you purchase a touch-up enamel kit from your local plumbing supply store.

## Plugged Toilets, Drains and Other Plumbing Problems

It is suggested you protect the smooth, glossy surfaces of the plumbing fixtures by not using harsh or abrasive cleaners and soap pads which wear down the plumbing fixtures, leaving the finish dull and porous. Most household cleaners are slightly abrasive, but if used in moderation and diluted with enough water, will be relatively harmless. This is also applicable to stainless steel sinks, bath tubs and toilets. It is advised that you avoid scraping the surface with metal utensils and exercise care in its use. Only cracks or chips in porcelain, enamel or fiberglass surfaces noted on the PDI Form are eligible for warranty.

Bath tubs and sinks contain water-filled traps to prevent sewer back-up and gases into the home. The traps can become plugged and require regular cleaning to eliminate blockage.

Condensation on water supply pipes and toilets may occur when moisture levels are high and is normal.

## Shower Doors and Tub Enclosures

After every use, rinse the door and walls of the shower. Check for deterioration of the “sweeper” at the bottom of the shower door and replace it if necessary. Also check the caulking and recaulk where necessary.



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